

TIPS Customer Support Contacts
800-438-8477

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Your TIPS Account Managers

Name	Position	Appropriate Questions	Extension	Email
Lindsey Finch	Account Manager	Sales & Support issues for the following regions: Alabama, Arizona, Connecticut, Montana, New Jersey, New York, Oregon, Texas, Washington, Africa, Asia, and the Middle East	396	finchl@gettips.com
Matt Richmond	Account Manager	Sales & Support issues for the following regions: Colorado, Illinois, Iowa, Kentucky, Maine, Minnesota, Nebraska, New Hampshire, and South Dakota,	399	richmondm@gettips.com
Carlos Palacios	Account Manager	Sales & Support issues for the following regions: Alaska, Florida, Idaho, Indiana, Missouri, Nevada, North Carolina, Ohio, South Carolina, Tennessee, Latin America and the Caribbean	309	palaciosc@gettips.com
Kerstin Kapture	Account Manager	Sales & Support issues for the following regions: California, Georgia, Louisiana, Mississippi, New Mexico, Oklahoma, Rhode Island, West Virginia, and Wisconsin	398	kapturek@gettips.com
Jean Bignell	Account Manager	Sales & Support issues for the following regions: Delaware, District of Columbia, Kansas, Maryland, Michigan, North Dakota, Pennsylvania, Virginia, Wyoming, and Europe	315	bignelli@gettips.com
Laundra Craig	Account Manager/Sales Administrator	Workshop Scheduling and Sales & Support issues in the following regions: Arkansas, Hawaii, Massachusetts, Utah, Vermont, and Canada	336	craigl@gettips.com

Other Key Staff Members

Name	Position	Appropriate Questions	Extension	Email
Richard Bowden	Master Trainer	Program Content; Training Techniques	571-235-4628	bowdenr@gettips.com
Adam Chafetz	President/CEO	Unresolved Issues	325	chafetza@gettips.com
Trevor Estelle	Vice President, Sales & Marketing	Sales, Workshops, Marketing & Corporate Clients	357	estellet@gettips.com
Don Miller	Purchasing & Facilities Manager	Shipping Issues	344	millerd@gettips.com
Larry Moore	Master Trainer	Program Content; Training Techniques	814-360-9602	moorel@gettips.com
Nick Newcott	Technical Support Representative	Web Site Problems, Technical/Computer Requests, eTIPS Technical Issues	314	newcottn@gettips.com
Patti Parker-Forbes	Master Trainer/Special Projects Manager	Program Content; Training Techniques; Prevention Groups; Insurance	248-909-6290	parker-forbesp@gettips.com
Hanan Phelps	Accountant	Accounts Receivable	339	phelpsh@gettips.com
Nicole Seymour	Government Relations Manager	State Laws and Regulations	317	seymourn@gettips.com